

CITY OF FRISCO, TEXAS

ANNUAL ACTION PLAN PROGRAM YEAR 2023 FISCAL YEAR 2024



PROGRESS IN MOTION

Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The City of Frisco has received Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development (HUD) since 2005. The period of October 1, 2023, to September 30, 2024, is the fourth year Annual Action Plan under the five-year PY 2020-2024 Consolidated Plan required by HUD for the use of CDBG funds. This Plan includes a proposed budget and overall programs intended to benefit primarily low- and moderate-income households, individuals, or areas within the city limits.

All federal funds must be used to meet one or more of the following HUD objectives:

- Create suitable living environments,
- Provide decent housings, or
- Expand economic opportunities for citizens of Frisco.

Finally, the programs must align with the overall vision and policies from the City of Frisco's 2015 Comprehensive Plan by implementing and partnering with organizations for programs that improve the City's built and social environments.

In the 2023 program year, Community Development Block Grant funds are allocated to Public Services, Public Improvement and Infrastructure, Fair Housing Education, Homeless Prevention, Homeless Support Services and Grant Administration. (See Projects in Section AP 35–Projects). The City received \$719,608 in PY 2023 CDBG funds. Program income is projected to be approximately \$13,000 with \$60,184 reallocated funds from previous years for a total of \$792,792 in available program funds for Program Year 2023.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis, or the strategic plan.

The City of Frisco is a young, rapidly growing and relatively affluent community which is able to provide its residents with a good quality of life and a range of community services. However, the City does have a significant low-income population as over 4.4 percent of the population lives in poverty and

approximately 14,035 residents of Frisco meet the low- and moderate-income limits as set by HUD (United States Census Bureau / American Factfinder, 2019.)

During the Consolidated Planning process and Annual Action Plan process, the City welcomed comments through Public Hearings, surveys, and meetings per federal regulations and the City's current Citizen Participation Plan. Concerns were expressed about the significant number of youth in the city, but at the same time the aging of the City's population, the growth of non-family households, and the increasing number of households facing a housing cost burden.

These concerns translate to a number of needs, both general and specific, as noted in the following assessment. Perhaps the most important issue to emerge is that of cost burden and affordable housing. Indeed, housing affordability, homeless prevention and homelessness are three closely related concerns. The need for supportive services, especially for low-income households, youth, and victims of domestic violence emerged from both an examination of the data and from public input. Though the City's infrastructure and public facilities are generally new and in good condition, some residents did express the need for improved streets, drainage, and lighting in neighborhoods.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

Past performance and activities, which are highlighted in our recent PY 2021 CAPER, were considered when formulating the strategies for the PY 2023 Annual Action Plan. In PY2021, the first year of the 2020-2024 Consolidated Plan goals, the city was successful in meeting or exceeding four goals: Fair Housing Education, Homeless Support Services, Owner-Occupied Housing Rehabilitation, and Public Service Programs for Elderly Residents.

The City of Frisco had representatives at two Town Hall meetings to educate residents on Fair Housing issues. In addition, Samaritan Inn exceeded their goals of providing Homeless Support Services to 22 residents, or 110% of the PY2021 goal. Owner-Occupied Housing Rehabilitation met its goal of assisting four households with home repairs in PY2021. The Collin County Committee on Aging (Meals on Wheels) meal programs served 84 households under the Public Service Programs for Elderly Residents category.

Another goal, Homeless Prevention Services through Frisco Family Services' BASIC Program, assisted 692 Frisco residents, or 161% of its goal.

In addition to CDBG-funded programs, the City provided Social Service Grant (SSG) and Transportation Grant funds through the general fund. These funds provided assistance for homeless youth, domestic abuse victims, elderly populations, and other low- and moderate-income persons with transitional housing, food pantry services, counseling services, clothing, and other needs.

Fair Housing Education	Fair Housing Program creation and provision	CDBG: \$0.00	Other	Other	2	2	100.00%
Homeless Prevention Services	Affordable Housing	CDBG: \$35,560.00	Homelessness Prevention	Persons Assisted	430	692	160.93%
Homeless Support Services	Homeless	CDBG: \$40,221.00	Homeless Person Overnight Shelter	Persons Assisted	20	22	110.00%
Owner-Occupied Housing Rehabilitation	Affordable Housing	CDBG: \$217,155.62	Homeowner Housing Rehabilitated	Household Housing Unit	4	4	100.00%
Public Improvements and Infrastructure	Non-Housing Community Development	CDBG: \$366,481.77	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	100	3135	3,135.00%
Public Service Programs for Elderly Residents	Non-Homeless Special Needs	CDBG: \$25,000.00	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	35	84	240%

Table 1 - PY2021 Accomplishments

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

The City Council of Frisco, Texas appointed the City of Frisco Social Services and Housing Board (SSHB) to serve as the Citizen Advisory Committee for the Community Development Block Grant Program (CDBG). In addition to making funding recommendations regarding the use of CDBG funding, the Social Services and Housing Board is responsible for holding public hearings and meetings to solicit input on the development of the Annual Action Plan under the adopted Citizen Participation Plan. The SSHB additionally makes allocation recommendations concerning the City of Frisco General Fund Social Service Grant and Transportation Grant funds.

As part of the Citizen Participation Plan, several activities provided opportunity for citizen input.

- The City posted notices in the local newspaper, on the City of Frisco website, and in the outside display case, and at the Frisco Housing Authority.

- The city held a grant application workshop on January 13, 2023 for organizations interested in applying for funding.
- The SSHB hosted public meetings on March 8, 2023, March 22, 2023, and April 12, 2023. Each applicant seeking grant funds made an oral presentation regarding their request for funds to the Social Services and Housing Board during one of the public meetings.
- The SSHB proposed awards for the CDBG funds on May 10, 2023.
- The SSHB hosted two public hearings related to the Action Plan on May 10, 2023 and July 12, 2023.

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

On April 19, 2023, Community Development staff was made aware of a comment, on Instagram, regarding an Agency who presented at the April 12, SSHB meeting. The agency was not funded from CDBG dollars.

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments received during the 30-day comment period were accepted. Per the Citizen Participation Plan, any comment received after the 30-day comment period will be recorded for the next year's Annual Action Plan for PY 2024.

7. Summary

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	FRISCO	Budget & Strategic Planning Department

Table 2 – Responsible Agencies

Narrative (optional)

The City of Frisco Community Development Division within the Budget & Strategic Planning Department is the lead agency for the preparation of the Consolidated Plan and the implementation of the Annual Action Plan for the Community Development Block Group (CDBG) program. The Frisco Social Services and Housing Board is the Citizen Board responsible for the recommendation of the allocation of U.S. Department of Housing and Urban Development (HUD) funds to the Frisco City Council.

Consolidated Plan Public Contact Information

Community Development Manager

6101 Frisco Square Blvd., 4th Floor

Frisco, Texas 75034

Phone: (972) 292-5108

Email: commdevdiv@friscotexas.gov

AP-10 Consultation – 91.100, 91.200(b), 91.215(I)

1. Introduction

The City of Frisco, as the administrator of the Community Development Block Grant (CDBG) funds, will work closely with nonprofit organizations, Frisco Independent School District, college districts, private sector organizations, and other government entities, such as the Frisco Housing Authority, to address the community objectives outlined in this plan.

The City of Frisco is geographically located in both Denton and Collin Counties. The City of Frisco works with other Collin County cities of Allen, Plano, and McKinney to build cohesive regional responses to our low- and moderate-income residents. Each city experiences similar community needs, and our partnership allows us to build better programs. We were all part of the North Texas Regional Affordable Housing coalition to respond to the Regional Affirmatively Furthering Fair Housing (RAFFH) Assessment of Fair Housing (AFH) process that was reduced to the Analysis of Impediments during the process. From that point, we have built a network to work together to address the needs of our communities. In 2022, for Community Development Week, we worked with Denton County cities of Denton, Lewisville, Carrollton, and Flower Mound to create an educational video which was shared with the communities and Congress.

The city has seen some growth in the nonprofit sector, but we are still highly dependent on social service agencies that serve Frisco residents but are physically located in neighboring communities. Rapid growth has outpaced the social service providers' capacity to meet the needs of the residents. As a result, many of the service providers who serve Frisco residents are located outside of the City Limits of Frisco. In addition to CDBG funding, the City of Frisco General Fund Social Service Grant also provides general funds to agencies as they build capacity and meet needs in the community.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health, and service agencies (91.215(I))

The city works closely with two large social service organizations providing services to low- and moderate-income households within the City of Frisco:

- The Frisco Housing Authority, the sole provider of low-income housing in the City of Frisco; and
- Frisco Family Services Center, an emergency services provider in the city limits of Frisco.

These organizations have worked closely together to implement the programs proposed for funding. Frisco Family Services Center has a strong partnership with the Frisco Housing Authority. CDBG funds have been used to support Frisco Family Services Center in its ever-expanding work with the Hispanic population by providing a bi-lingual social worker to address the needs of these families. While not

directly funding the organization at this time, the City of Frisco began discussions with Denton County MHMR, a Denton County non-profit specialized in assisting residents with mental health diagnosis or a developmental disability diagnosis, to begin discussions on how to assist Frisco residents in the future. The City has also worked with Metro Relief, a local homeless outreach non-profit to provides services. Additionally, city staff participates in several networking groups in order to obtain referrals for residents.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The City of Frisco works with Housing Forward, formerly Metro Dallas Homeless Alliance (MDHA), the lead agency for the Continuum of Care for Dallas and Collin Counties, the Collin County Homeless Coalition, the Denton County Homeless Coalition, and Metro Relief to address the needs of homeless persons.

The City of Frisco has seen very few incidents of chronic homelessness. However, we have seen increased homelessness over the past four (4) years and for greater lengths of time. In instances where we are advised of a resident experiencing homelessness, we may do one or two of the following:

1. Contact Housing Forward to have a Coordinated Access intake to get our homeless resident on the CAS list, so that they can be considered for available housing.
2. Contact an outreach team and request that they visit the City of Frisco area to provide assistance to the homeless resident.
3. Contact a service provider that may be able to give assistance to the homeless individual or family.

The city also utilizes outreach contacts who specialize in working with Veteran and Youth. The City of Frisco provides homeless support service funds to Samaritan Inn, a homeless shelter in the area, to assist Frisco residents experiencing homelessness. The City also provides homeless prevention funds to Frisco Family Services. These funds are used to address situations that our low- and moderate-income residents may encounter and keep them housed. These funds leverage other funding sources received by Frisco Family Services to offer a robust service plan and work with the resident on addressing needs that may recur. The city is also working with the Frisco Public Library (FPL) and the Park's Environmental Services Department to build a relationship to help facilitate efforts for the homeless who frequently utilize the library and city's public space. Staff also works with the Police Departments' Crisis Intervention Team (CIT) if a homeless neighbor is experiencing a mental health crisis.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate

outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

The city is actively involved with Continuum of Care actions and programs, as noted above. This includes frequent consultation with various public/private entities within the City and the Counties that provide assisted housing, health services and social services. This consultation includes needs assessment, program design, the development of performance standards and policies and procedures for the administration of HMIS. The Community Development Manager sits on Housing Forward's Independent Review Committee for the Continuum's HUD NOFA process.

2. Describe Agencies, groups, organizations, and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities

Table 3 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	BOYS AND GIRLS CLUB OF COLLIN COUNTY
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Non-homeless community development - children
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to youth and specific actions being undertaken by the Boys & Girls Clubs of Collin County. Anticipate an increase in the number served as the city is offering additional funding for transportation services. (This organization does not receive CDBG funding; Boys & Girls Clubs of Collin County receive general funds.)
2	Agency/Group/Organization	CASA OF COLLIN COUNTY
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Non-housing community development - children
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to youth and specific actions being undertaken by CASA of Collin County. (This organization does not receive CDBG funding; they receive general funds.)
3	Agency/Group/Organization	CASA OF DENTON COUNTY
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Non-housing community development - children

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to youth and specific actions being undertaken by CASA of Denton County. City staff will provide technical assistance to underperforming community partners. (This organization does not receive CDBG funding; they receive general funds.)
4	Agency/Group/Organization	CHILDRENS ADVOCACY CENTER OF DENTON CO
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Non-housing community development - children
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to youth and specific actions being undertaken by Children's Advocacy for Denton County. Anticipate an increase in the number served as the city is offering additional funding for transportation services. (This organization does not receive CDBG funding; Children's Advocacy Center for Denton County receives general funds.)
5	Agency/Group/Organization	City House
	Agency/Group/Organization Type	Services - Housing Services-Children
	What section of the Plan was addressed by Consultation?	Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-housing Community Development - children/youth
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to homeless youth and specific actions being undertaken by City House, Inc. Anticipate an increase in the number served as the city is offering additional funding for transportation services. (This organization does not receive CDBG funding; City House, Inc. receives general funds.)

6	Agency/Group/Organization	Collin County Homeless Coalition
	Agency/Group/Organization Type	Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to homeless residents and specific actions being undertaken by participating organizations. City staff will continue to consult with the member organizations of the Collin County Homeless Coalition to improve homeless person's access to government, housing, supportive social services, education services, and resources to foster well-being and self-sufficiency.
7	Agency/Group/Organization	Denton County Homeless Coalition
	Agency/Group/Organization Type	Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to homeless residents and specific actions being undertaken by participating organizations. City staff will continue to consult with the member organizations of the Denton County Homeless Coalition to improve homeless person's access to government, housing, supportive social services, education services, and resources to foster well-being and self-sufficiency.

8	Agency/Group/Organization	Denton County MHMR Center
	Agency/Group/Organization Type	Public Services
	What section of the Plan was addressed by Consultation?	Non-housing Community Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to related to mental health services.
9	Agency/Group/Organization	FRISCO FAMILY SERVICES CENTER
	Agency/Group/Organization Type	Public Services
	What section of the Plan was addressed by Consultation?	Non-housing Community Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to low- and moderate-income residents and specific actions being undertaken by Frisco Family Services. Anticipate an increase in the number served as the city is offering additional funding for transportation services.
10	Agency/Group/Organization	Hope's Door
	Agency/Group/Organization Type	Services-Victims of Domestic Violence
	What section of the Plan was addressed by Consultation?	Non-housing Community Development - Domestic Violence
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to individuals and families fleeing domestic violence and specific actions being undertaken by Hope's Door. Anticipate an increase in the number served. (This organization does not receive CDBG funding; Hope's Door receives general funds.)

11	Agency/Group/Organization	COLLIN COUNTY COMMITTEE ON AGING
	Agency/Group/Organization Type	Services-Elderly Persons
	What section of the Plan was addressed by Consultation?	Non-housing Community Development - Elderly
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to elderly residents and specific actions being undertaken by Meals on Wheels. Anticipate an increase in the number served as our elderly population faces increased need.
12	Agency/Group/Organization	Journey of Hope
	Agency/Group/Organization Type	Services-Health
	What section of the Plan was addressed by Consultation?	Non-housing Community Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to individuals and families seeking grief support and specific actions being undertaken by Journey of Hope Grief Support. Anticipate an increase in the number served. (This organization does not receive CDBG funding; Hope's Door receives general funds.)
13	Agency/Group/Organization	THE SAMARITAN INN, INC.
	Agency/Group/Organization Type	Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff met requested input on aspects of the Annual Action Plan relating to public services to homeless individuals and families and specific actions being undertaken by The Samaritan Inn. Anticipate an increase in the number served as the City has provided additional funding for transportation (general funds).
14	Agency/Group/Organization	Texas Muslim Women's Foundation
	Agency/Group/Organization Type	Services-Victims of Domestic Violence
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Homelessness Strategy Non-housing Community Development -DV
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to individuals and families fleeing domestic violence and specific actions being undertaken by Texas Muslim Women's Foundation. Anticipate an increase in the number served as the City has provided additional funding for transportation (general funds).
15	Agency/Group/Organization	MAURICE BARNETT GERIATRIC WELLNESS CENTER
	Agency/Group/Organization Type	Services-Elderly Persons Services-Persons with Disabilities Services-Health
	What section of the Plan was addressed by Consultation?	Non-housing Community Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to elderly residents and specific actions being undertaken by the Wellness Center. Anticipate an increase in the number served as the city's elderly population is facing increased need. The Wellness Center has worked to build capacity and program awareness. (This organization does not receive CDBG funding; the Wellness Center receives general funds.)

16	Agency/Group/Organization	THE FAMILY PLACE
	Agency/Group/Organization Type	Services-Victims of Domestic Violence
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Non-housing Community Development - DV
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to individuals and families fleeing domestic violence and specific actions being undertaken by The Family Place. Anticipate an increase in the number served. (This organization does not receive CDBG funding; The Family Place receives general funds.)
17	Agency/Group/Organization	VETERANS CENTER OF NORTH TEXAS
	Agency/Group/Organization Type	Services-homeless Services-Education Services-Employment
	What section of the Plan was addressed by Consultation?	Homelessness Needs - Veterans
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to veterans including homelessness. (This organization does not receive CDBG funding; they have received general funds in the past.)
18	Agency/Group/Organization	Frisco Housing Authority
	Agency/Group/Organization Type	PHA

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs Market Analysis Economic Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff met directly and repeatedly with representatives from the Frisco Housing Authority. Discussed goals to identify and address cross-jurisdictional housing challenges, evaluate fair housing issues and contributing factors, analysis of fair housing data, identification of fair housing priorities/goals, fair housing planning, collaboration on the regional Analysis of Impediments (AI) Report, determine housing needs and market analysis.
19	Agency/Group/Organization	Cornerstone Assistance Network
	Agency/Group/Organization Type	Public Services
	What section of the Plan was addressed by Consultation?	Non-housing Community Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to individuals and families seeking rent, utility, and transportation services. (This organization does not receive CDBG funding; Cornerstone receives general funds.)
20	Agency/Group/Organization	Christian Community Action
	Agency/Group/Organization Type	Services-homeless

	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to low- and moderate-income residents and specific actions being undertaken by Christian Community Action. (This organization does not receive CDBG funding; Christian Community Action receives general funds.)
21	Agency/Group/Organization	My Possibilities
	Agency/Group/Organization Type	Public Services
	What section of the Plan was addressed by Consultation?	Non-housing Community Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	City staff requested input on aspects of the Annual Action Plan relating to public services to individuals and families and specific actions being undertaken by My Possibilities. (This organization does not receive CDBG funding; My Possibilities receives general funds (transportation)).

Identify any Agency Types not consulted and provide rationale for not consulting

To the best of its ability, the city has been in contact with all known agencies and organizations involved in activities that are relevant to CDBG activities and programs.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Housing Forward, formerly Metro Dallas Homeless Alliance	Common goals to increase the supply of affordable housing, maximize and increase efficiency of public and private resources to end homelessness, improve street outreach services, implement diversion and prevention practices, and develop and adopt a system wide strategic plan.
Five Year Plan 2020-2024	Frisco Housing Authority	Frisco Housing Authority is our only Public Housing Agency. We work together to provide the Housing Authority and its residents with affordable housing options, educational opportunities, and access to services.
City of Frisco's 2015 Comprehensive Plan	City of Frisco	Plans to improve the city's built and social environments.

Table 4 – Other local / regional / federal planning efforts

Narrative (optional)

The City Council appoints a seven (7) member advisory board, the Social Services and Housing Board (SSHB), to assist the City Council and staff in formulating the Consolidated Plan and Annual Action Plans. The Board worked with staff to develop recommended projects and allocation amounts for funding with the program’s annual entitlement grant. When identifying and prioritizing projects for program funding, the SSHB considered public input gathered from public hearings and comments during regular monthly meetings.

AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

The City Council of Frisco, Texas appointed the City of Frisco Social Services and Housing Board (SSHB) to serve as the Citizen Advisory Committee for the Community Development Block Grant Program (CDBG). In addition to making funding recommendations regarding the use of CDBG funding, the SSHB is responsible for holding public hearings and meetings to solicit input on the development of the Annual Action Plan per the adopted Citizen Participation Plan.

On December 10, 2022, the City of Frisco provided Notice of Availability of Community Development Block Grant funds in a Legal Notice in the newspaper of general circulation. Nonprofit agencies interested in applying for funding were provided the opportunity to apply for the Public Service funds available under that NOFA beginning January 3, 2023 and was available until February 10, 2023. The city hosted a grant workshop on January 12, 2023 to provide information and allow interested organizations to ask questions.

The City of Frisco provided notice of public meetings where the public agencies seeking funding made oral presentations during the months of March and April 2023. There were 19 agencies with a total of 22 programs seeking grant funds. In May 2023, the SSHB scored the applications and discussed each use and offered their recommendations for funding at a public meeting.

On April 19, 2023, Community Development staff was made aware of a comment, on Instagram, regarding at Agency who presented at the April 12, SSHB meeting. The agency was not funded from CDBG dollars.

On April 23, 2023, a notice of Public Hearing was posted for the SSHB meeting on May 10, 2023, to receive input from the residents of Frisco to determine the community's needs and receive recommendations on how the Community Development Block Grant funding should be disbursed for the PY 2023 Annual Action Plan.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
1	Newspaper Ad	Non-English Speaking - Specify other language: Spanish Non-targeted/broad community	No residents responded.	No comments were received.		
2	Public Meeting	Non-targeted/broad community	7	No comments were received.		
3	Public Meeting	Non-targeted/broad community	7	No comments were received.		
4	Public Meeting	Non-targeted/broad community	5	One comment was posted on Instagram regarding one of the presenters.		

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
5	Newspaper Ad	Non-English Speaking - Specify other language: Spanish Non-targeted/broad community	No residents responded.	No comments were received.		
7	Newspaper Ad	Non-English Speaking - Specify other language: Spanish Non-targeted/broad community	No residents responded.	No comments were received.		
8	Public Meeting	Non-English Speaking - Specify other language: Spanish Non-targeted/broad community	No residents responded.	No comments were received.		

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
9	Public Hearing	Non-targeted/broad community	No residents responded.	No comments were received.		
10	Public Meeting	Non-targeted/broad community	No residents responded.	No comments were received.		

Table 5 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c)(1,2)

Introduction

N/A

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	719,608	13,000	60,184	792,792	1,525,400	Funds will be used to carry out activates allowed under the Community Development Block Grant (CDBG) program including but not limited to: Reconstruction, Public Improvements/Infrastructure, Public Facilities, Public Services, Fair Housing activities, and Program Administrative services.

Table 6 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

The City continues to cultivate funding partners who can match the City's investment of CDBG funds. The city administration recognizes that the City's annual entitlement and formula allocations are not enough to meet all its needs. Additional funds need to be raised to ensure that more affordable housing is available for those in need.

Matching requirements have been satisfied with other eligible financial resources and/or in-kind services, and the City will continue to seek this type of matching as well as financial matches. Matching resources from non-profit recipients are anticipated to total over \$100,000. Other matching sources or leveraging opportunities include organizations receiving Continuum of Care funds to provide services to the homeless population of Collin County. In addition, The City of Frisco has allocated \$1.25 per capita of general funds to fund a Social Service and Transportation Grants which provide funds to organizations which provide social services to the citizens of Frisco.

If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City of Frisco Senior Adult Activity Center, The Grove, is used by the Collin County Committee on Aging (Meals on Wheels) to serve congregate meals to the elderly Monday through Friday at no cost to the organization.

Discussion

The City of Frisco as well as those public service agencies funded through the PY 2023 Annual Action Plan will leverage the CDBG funding with a variety of other sources.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Homeless Support Services	2020	2024	Homeless	Low-Mod areas	Homeless Services	CDBG: \$31,253	Homeless Person Overnight Shelter: 20 Persons Assisted
2	Homeless Prevention Services	2020	2024	Affordable Housing	Citywide	Affordable Housing	CDBG: \$48,100	Homelessness Prevention: 430 Persons Assisted
3	Public Service Programs for Elderly Residents	2020	2024	Non-Homeless Special Needs	Citywide	Affordable Housing	CDBG: \$30,538	Public service activities for Low/Moderate Income Housing Benefit: 35 Households Assisted
4	Fair Housing Education	2020	2024	Fair Housing Program creation and provision	Low-Mod areas	Fair Housing Education	CDBG: \$0	Other: 2 Other
5	Program Administration	2020	2024	Program Administration	Low-Mod areas Citywide	Affordable Housing Homeless Services Public Services Public Improvements and Infrastructure Fair Housing Education	CDBG: \$132,278	Other: 0 Other

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
6	Public Improvements and Infrastructure	2020	2024	Non-Housing Community Development	Low-Mod areas	Public Improvements and Infrastructure	CDBG: \$350,624	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 50 Persons Assisted
7	Owner-Occupied Housing Rehabilitation	2020	2024	Affordable Housing	Low-Mod areas	Affordable Housing	CDBG: \$199,999	Homeowner Housing Rehabilitated: 5 Household Housing Unit

Table 7 – Goals Summary

Goal Descriptions

1	Goal Name	Homeless Support Services
	Goal Description	Provide shelter and services to individuals and families experiencing homelessness.
2	Goal Name	Homeless Prevention Services
	Goal Description	Partial salary for the bilingual case management to administer services and Food Pantry Perishables Program.
3	Goal Name	Public Service Programs for Elderly Residents
	Goal Description	Provide home-delivered meals to elderly residents.
4	Goal Name	Fair Housing Education
	Goal Description	Provide Fair Housing Education opportunities.

5	Goal Name	Program Administration
	Goal Description	The City Community Development Division provides program support including administration of the Community Development Block Grant and all that entails including reporting, monitoring, planning, programming, education, and providing technical assistance to public service providers.
6	Goal Name	Public Improvements and Infrastructure
	Goal Description	Eligible public improvement and infrastructure projects within the city limits of Frisco.
7	Goal Name	Owner-Occupied Housing Rehabilitation
	Goal Description	Emergency home repairs, minor repairs, and major home rehabilitation services.

Projects

AP-35 Projects – 91.220(d)

Introduction

The development of the PY23 Annual Action Plan involved consultation with those agencies involved in delivering housing and housing services to Frisco residents. Meetings and discussions were held between the Community Development staff and other city departments, as well as, conducting meetings with appropriate housing and social service agencies regarding the housing needs of children, elderly persons, persons with disabilities, and homeless persons. Public input was solicited through public hearings and comment period. All projects selected to receive funding meet objectives and goals set by the city to address housing and social needs.

Projects

#	Project Name
1	Homeless Support
2	Homeless Prevention Services
3	Public Service Programs for Elderly Residents
4	Fair Housing Education
5	Program Administration
6	PY 2023 Infrastructure Project
7	PY 2023 Owner Occupied Housing Rehabilitation

Table 8 - Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

These projects are deemed to be of the highest priority and meet the highest demand. The chief obstacle to meeting these needs is a lack of resources to provide a higher level of assistance. The city staff has reviewed all allocation amounts, and specific projects, recommended by the Social Services and Housing Board and approved by the City Council.

AP-38 Project Summary
Project Summary Information

1	Project Name	Homeless Support
	Target Area	Citywide
	Goals Supported	Homeless Support Services
	Needs Addressed	Homeless Services
	Funding	CDBG: \$31,253
	Description	Provide shelter and services to individuals and families experiencing homelessness.
	Target Date	9/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 23 individuals and families will benefit from this program.
	Location Description	The Samaritan Inn, 1710 N. McDonald Street, McKinney, Texas 75071.
	Planned Activities	Provide essential services to individuals and families experiencing homelessness in the Frisco area.
2	Project Name	Homeless Prevention Services
	Target Area	Citywide
	Goals Supported	Homeless Prevention Services
	Needs Addressed	Homeless Services
	Funding	CDBG: \$48,100
	Description	Partial salary for the bilingual case management to administer case management services and Food Pantry Perishables Program.
	Target Date	9/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	This organization plans to assist 1,150 individuals during the program year. An estimated 850 will be direct beneficiaries of CDBG-funded programming
	Location Description	Frisco Family Services, 9125 Dogwood St., Ste 100, Frisco, TX 75033
	Planned Activities	Provide bilingual case management for individuals and families needing critical services: emergency financial assistance, food, prescription medication, clothing, educational- and life-skills classes
3	Project Name	Public Service Programs for Elderly Residents
	Target Area	Citywide

	Goals Supported	Public Service Programs for Elderly Residents
	Needs Addressed	Public Services
	Funding	CDBG: \$30,538
	Description	Provide home-delivered, nutritious meals for elderly residents.
	Target Date	9/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	Provide assistance to 150 homebound, elderly residents
	Location Description	Collin County Committee on Aging, 600 N. Tennessee St., McKinney, TX 75069
	Planned Activities	Deliver nutritious meals to homebound residents of Frisco.
4	Project Name	Fair Housing Education
	Target Area	Low-Mod areas
	Goals Supported	Fair Housing Education
	Needs Addressed	Fair Housing Education
	Funding	CDBG: \$0
	Description	Fair Housing Education Program.
	Target Date	9/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 20 low- and moderate-income residents will benefit from these proposed activities.
	Location Description	City of Frisco, 6101 Frisco Square Blvd., Frisco, Texas 75034
	Planned Activities	Update Fair Housing information, provide educational materials, and host two educational seminars.
5	Project Name	Program Administration
	Target Area	Low-Mod areas
	Goals Supported	Program Administration

	Needs Addressed	Affordable Housing Homeless Services Public Services Fair Housing Education
	Funding	CDBG: \$132,278
	Description	The City Community Development Division provides program support including administration of the Community Development Block Grant and all that entails including reporting, monitoring, planning, programming, education, and providing technical assistance to public service providers.
	Target Date	9/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	City of Frisco, Community Development Division, 6101 Frisco Square Blvd., Frisco, TX 75034
	Planned Activities	The City Community Development Division provides program support including administration of the Community Development Block Grant and all that entails including reporting, monitoring, planning, programming, education, and providing technical assistance to public service providers.
6	Project Name	PY 2023 Infrastructure Project
	Target Area	Low-Mod areas
	Goals Supported	Public Improvements and Infrastructure
	Needs Addressed	Public Improvements and Infrastructure
	Funding	CDBG: \$350,624
	Description	PY 2023 Infrastructure Projects
	Target Date	9/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	A number of beneficiaries will be provided once the final project details are finalized.
	Location Description	TBD

	Planned Activities	Projects to include, but not limited to Owner Occupied Housing Rehabilitation, Park Reconstruction, Street Reconstruction, Sidewalk and Drainage Construction and other infrastructure improvements.
7	Project Name	PY 2023 Owner Occupied Housing Rehabilitation
	Target Area	Citywide
	Goals Supported	Owner-Occupied Housing Rehabilitation
	Needs Addressed	Affordable Housing
	Funding	CDBG: \$199,999
	Description	Emergency home repairs, minor repairs, and major home rehabilitation services
	Target Date	9/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	Funding will assist an estimated five (5) households with rehabilitation needs.
	Location Description	This program is based on client need and is dependent on an application program. No projects have been identified at the time of this action plan.
	Planned Activities	Major Systems and Mobility Homeowner Repairs: Roof, Foundation, Air Conditioning/Heating, Window and Door Replacements, Water Heaters, and issues that impede safe mobility for homeowners with disabilities.

AP-50 Geographic Distribution – 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The target areas in the city include the low/mod census tracts which have the highest levels of poverty. Also, a person or household meeting the program eligibility for the CDBG-funded programs may reside anywhere in the city to receive CDBG services.

Generally, areas selected for CDBG funded projects must be at least 51 percent low-and-moderate income in population. Based on the limited number of areas in Frisco that meet this criterion, the city qualifies as an exception grantee during the PY 2023 Annual Action Plan period. Frisco census tract areas comprised of 23.89 percent of low-and-moderate income individuals will qualify as eligible to receive CDBG funding for allowable project activities.

Geographic Distribution

Target Area	Percentage of Funds
Low-Mod areas	69
Citywide	31

Table 9 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

In the identified low-income neighborhoods, the housing stock is typically older and often in need of repair or rehabilitation. In general, there are few businesses or amenities. These areas have been areas of concern in the past and emerged while examining the data. They were mentioned during the focus group and Public Hearing discussions throughout the Consolidated Plan process. These discussions confirmed the already known needs of these areas, complementing or corroborating the data. The requirements in these target areas are numerous and varied. The principal needs are: 1) housing rehabilitation, 2) public improvements to improve/revitalize neighborhoods, 3) public service programs for the elderly, the disabled, and youth, and 4) assistance to the homeless and those at-risk of homelessness.

The opportunities for improvement in these areas are significant. First, the city can keep residents in safe, affordable housing and prevent additional persons and families from becoming homeless. Second, the City can improve the quality of life by revitalizing these neighborhoods economically and in their appearance. The barriers to improvement are significant. The amount of effort and resources needed to provide the necessary assistance to these areas is significant. The city has encountered homes in such disrepair that the cost to repair them would be more than the current structure is worth. Currently, the

city does not have a reconstruction program.

It is important to note that though the City will focus its efforts on the neighborhoods with the highest levels of poverty, other areas will be eligible for and receive funding for top priority projects and activities as identified by the citizen participation process.

Discussion

Several of programs are open citywide to residents who income qualify, including homelessness assistance through the Samaritan Inn, food for elderly through Meals on Wheels, and homelessness prevention through Frisco Family Services. Similarly, Administration and Planning dollars and Fair Housing Education benefit residents citywide. Finally, our Housing Rehab Program funded from previous year's CDBG allocations are also available citywide to income qualified homeowners. The Infrastructure projects only take place in eligible in low/moderate income areas of the city.

Affordable Housing

AP-55 Affordable Housing – 91.220(g)

Introduction

The City’s housing priorities include improving existing affordable housing stock. During the past program year, the city has ramped up efforts to market the Housing Rehabilitation Program, including mailouts to target neighborhoods with high incidences of poverty or low-income residents. It is estimated that approximately 14,035 residents of Frisco meet the low- and moderate-income limits as set by HUD (United States Census Bureau / American Factfinder, 2019) and there are an estimated 36,561 owner-occupied units experiencing a housing burden (cost of housing > 30% of household income) (City of Frisco, 2021). Our rehabilitation services are not offered to individuals and families renting a property.

One Year Goals for the Number of Households to be Supported	
Homeless	0
Non-Homeless	5
Special-Needs	0
Total	5

Table 10 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	0
The Production of New Units	0
Rehab of Existing Units	5
Acquisition of Existing Units	0
Total	5

Table 11 - One Year Goals for Affordable Housing by Support Type

Discussion

The city assists low- and moderate-income homeowners throughout the city with the rehabilitation of their current home. Emphasis is placed on major systems such as roofing, foundation, windows, doors, and electrical repairs. The City also provides repairs for qualifying residents that are faced with health and safety concerns, as well as residents that require updates to address mobility issues due to age or disability.

AP-60 Public Housing – 91.220(h)

Introduction

The Frisco Housing Authority currently has twenty (20) multifamily units located in two neighborhoods in the oldest section of the City. The Frisco Housing Authority does not accept Housing Choice Vouchers.

Actions planned during the next year to address the needs to public housing

In April 2019, the Frisco Housing Authority (FHA) opened their waiting list for two (2) and three (3) bedroom units. FHA staff received over 400 applications for housing for the limited spaces available. The FHA publishes their “Waiting List Preference Policy” and make it readily available to individuals and families interested in applying for residency with the FHA.

According to the FHA plan, continued efforts will be placed on the provision of upgrades to the units, continued modernization, encouragement of education and employment opportunities through partnerships with Frisco ISD, the City of Frisco, and the Texas Workforce Commission.

A current CDBG Infrastructure project is addressing drainage and street repairs which will directly impact 10 of the Frisco Housing Authority’s units.

The Frisco Housing Authority is analyzing potential opportunities to provide additional housing and services to Frisco residents including Repositioning and purchasing of additional property through their Public Facility Corporation.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

The City works closely with the Frisco Housing Authority (FHA) in providing information about homeownership programs and materials, Section 3 opportunities, and Fair Housing opportunities to the residents of FHA. Also, the City completes the required annual Environmental Review for the Frisco Housing Authority. The City is not involved in the day-to-day management of the Housing Authority.

Unfortunately, there is minimal opportunity to purchase a starter home in Frisco. The current average home price has increased drastically in the last year. Much of this is due to the increased movement into the North Texas area from more expensive areas of the country. Over the past five (5) years, major corporations have moved to our area, causing exponential growth. The Frisco Housing Authority continues to encourage our residents to learn to use their money wisely and pursue educational opportunities to obtain better employment and salaries.

If the PHA is designated as troubled, describe the manner in which financial assistance will be

provided or other assistance

Not applicable.

Discussion

The Frisco Housing Authority is a high performing housing authority.

AP-65 Homeless and Other Special Needs Activities – 91.220(i)

Introduction

Throughout Collin County and the City of Frisco, as with most areas of the country, homelessness has become an increasing challenge. The top underlying reasons for homelessness in Frisco from the 2019 Point-In-Time (PIT) count included an inability to pay one's rent or mortgage, unemployment, and/or the victim of domestic violence. There were 3 individuals identified as homeless in the City of Frisco in the 2019 PIT Count. Of those, 3 were unsheltered. The 2020 and 2021 PIT counts took place during unprecedented winter storms in Texas and most homeless were thought to obtain shelter due to the extreme temperatures. The 2022 PIT count included Community Development staff and Police Department staff working together in small group ride-alongs. They documented 5 homeless neighbors on the night of January 26, 2023.

Persons experiencing homelessness face many barriers to finding and securing housing and require a variety of services to fully address their needs. These services can include food, housing, employment training, transportation, mental and physical health, and case management. The City of Frisco has been actively engaged in numerous activities to address and prevent homelessness and provide support to local non-profits that serve this population. In the PY 2023 Annual Action Plan, the City will support multiple programs addressing homelessness using both HUD funds and City general funds.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The needs of homeless persons are complex and require a wide range of specialized services. Numerous agencies are often involved in the care of a homeless person, providing distinct functions such as housing, mental health counseling, employment training, and casework services. Most of the facilities for the persons experiencing homelessness are not located in Frisco. However, the city works with organizations in surrounding cities as well to provide services and referrals. The PY 2023 Annual Action Plan includes funding for homeless prevention services through Frisco Family Services. Frisco Family Services uses CDBG funding to provide bi-lingual counseling services to those at-risk of homelessness. Frisco Family Services also utilizes other funding to augment services to those at-risk of homelessness. They provide food, rent, utility assistance, and case management services to prevent residents from becoming homeless. During this fiscal year, the City is also funding the Samaritan Inn. The Samaritan Inn provides transitional shelter and services to persons experiencing homelessness.

City staff will work with the Continuum of Care collaborative applicants in Dallas/Collin and Denton counties to provide outreach, support, and coordinate services. City staff also participates in the annual Point-in-Time Count as prescribed by the U.S. Department of Housing and Urban Development. City staff

has made the Collin County Community Resources informational sheet available at strategic areas throughout the city. Staff at City Hall's Information Desk, Library, Human Resources, the Frisco Police Department, the Frisco Fire Department, and Finance have access to this information and can provide it to inquiring residents or residents that may be in crisis.

Community Development staff are available to speak with residents that require additional assistance, including providing information regarding social service providers, public housing, vouchers, and affordable housing units in the city. Staff also works with numerous outreach organizations who come to Frisco. The Continuum of Care is working to provide a Homeless Resource Coordinator (HRC) for Collin County. This staff person will provide outreach services to residents experiencing homelessness within Collin County.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City of Frisco, the Collin County Homeless Coalition, Denton County Homeless Coalition, and the Housing Forward (Continuum of Care) continue to coordinate, identify, and work toward meeting the needs of the homeless. The annual Point-in-Time Count in these communities indicates an increase in homelessness. Collin County cities do not have adequate emergency shelter and transitional housing beds to meet the growing need. However, local governments and CoC participants continue to seek additional resources and cooperation.

The city has prioritized shelter services through CDBG public service funding. The Samaritan Inn provides shelter for individuals and families experiencing homelessness in Collin County. The Samaritan Inn will serve approximately 22 Frisco residents with the funding made available through the public engagement process. Transitional housing is not funded through CDBG, but the City has provided general funds through the City's Social Services Grant to City House to provide housing to homeless youth (18-21). General funds are also provided to fund domestic violence shelters and essential services through Hope's Door, Texas Muslim Women's Foundation, and The Family Place.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City of Frisco, the Collin County Homeless Coalition, Denton County Homeless Coalition, and the Housing Forward (Continuum of Care) continue to coordinate, identify, and work toward meeting the needs of the homeless. The annual Point-in-Time Count in these communities indicates an increase in homelessness. Collin County cities do not have adequate emergency shelter and transitional housing beds to meet the growing need. However, local governments and CoC participants continue to seek

additional resources and cooperation.

The city has prioritized shelter services through CDBG public service funding. The Samaritan Inn provides shelter for individuals and families experiencing homelessness in Collin County. The Samaritan Inn will serve approximately 23 Frisco residents with the funding made available through the public engagement process. Transitional housing is not funded through CDBG, but the City has provided general funds through the City's Social Services Grant to City House to provide housing to homeless youth (18-21). General funds are also provided to fund domestic violence shelters and essential services through Hope's Door, Texas Muslim Women's Foundation, and The Family Place.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

The City of Frisco, the Collin County Homeless Coalition, Denton County Homeless Coalition, and the Metro Dallas Homeless Alliance (Continuum of Care) continue to coordinate, identify, and work toward meeting the needs of the homeless. The annual Point-in-Time Count in Frisco documented 5 homeless individuals on the night of January 26, 2023. However, based on calls for service and outreach efforts, the number of Homeless in Frisco is greater than what has been documented. The cities do not have adequate emergency shelter and transitional housing beds to meet the growing need. However, local governments and CoC participants continue to seek additional resources and cooperation. They correctly are utilizing HMIS to coordinate efforts.

The City has utilized CDBG funds to provide homeless prevention services through Frisco Family Services (FFS). FFS exists to help members of our community who are facing hunger, homelessness, and other urgent needs improve their quality of life and achieve self-sufficiency. FFS will provide bilingual caseworker services to residents of Frisco who are facing the barriers that can lead to homelessness including emergency financial assistance for rent/mortgage, utilities, food, prescription medications, clothing, and adult life skills classes. Additionally, city resources augment services offered by FFS to provide fresh and frozen produce, meat, and dairy items to eligible residents through the FFS Food Pantry to prevent hunger and the social and physical issues created by its realization. In addition, the City provides CDBG funds to Collin County Committee on Aging (Meals on Wheels) to address need of our seniors by providing over 4,000 consistent, nutritious meals and welfare checks a year to elder Frisco residents.

The City also provides general fund dollars to several local agencies that provide low- and moderate-

income residents with health and social service assistance.

Discussion

The CDBG funding is capped at 15 percent for public services (\$109,891) therefore, the City of Frisco provides an additional \$1.25 per capita of general funds totaling \$298,400, to social service providers to address the needs of our residents including low- and moderate-income residents, seniors and elderly, persons and families impacted by domestic violence or child abuse, persons with HIV/AIDS or impacted by another disability. Services include housing for homeless youth, emergency rental and utility assistance, case management, addressing transportation needs, advocacy for individuals and families impacted by domestic violence or child abuse, nutritious meals for families and children, educational opportunities, and preventative medical services for seniors.

AP-75 Barriers to affordable housing – 91.220(j)

Introduction:

The Analysis of Impediments to Fair Housing Choice (AI) completed in 2020, provided a comprehensive review of the City's administrative and judicial policies. The report addressed the location, availability, and accessibility of housing and is used in planning. Impediments to Fair Housing were categorized into five areas and the city has included the efforts that will be made over the next year to address those goals indicated by the AI:

- Discrimination – Most landlords will not accept renters paying with housing subsidies. Community opposition to the spread of affordable housing throughout Frisco continues.
- Lack of investment – The tendency to overlook certain neighborhoods and services serves to exacerbate existing segregation and leave some people behind. Failure to invest in the economic well-being of struggling residents leads to a lack of access to opportunity.
- Lack of affordable housing – Rising housing costs and limited access to housing assistance make it increasingly difficult for support and service workers, low-income families and persons living on fixed incomes, including seniors and persons with disabilities, to find housing.
- Lack of affordable transportation – Affordable transportation options are not adequate to support participation in work, commercial and civic life, and recreation.
- Lack of integrated, supported, affordable housing for persons with disabilities – Most persons with disabilities find housing completely unaffordable, especially when compared with limited and fixed incomes.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

Goals Designed as a result of the Analysis of Impediments to Fair Housing Choice:

1. Meet the community needs of affordable housing for all range of income groups.
2. Increase supply of accessible, affordable housing for persons with disabilities.
3. Make investments to increase access to affordable transportation options for low-income households

and persons with disabilities.

4. Increase support and services for residents with housing assistance.

5. Increase access to information and resources on fair and affordable housing.

Discussion:

The City of Frisco CDBG staff refers people requesting to file a housing discrimination complaint to the Texas Workforce Commission Fair Housing Program which has been tasked with receiving complaints, investigating allegations, and reconciling complaints concerning fair housing in the rental, sale, financing, or appraisal of housing. The state and federal Fair Housing Act prohibits discrimination based on race, color, national origin, religion, sex, disability (mental or physical) or familial status. The Fair Housing Program documents and investigates complaints provides advice about remedies under fair housing laws and coordinates legal services to assist victims of housing discrimination. The Fair Housing Program offers fair housing seminars and presentations to interested parties.

A barrier to fair housing is affordable housing, and in Frisco, the high cost of housing has been created by a demand for housing, both existing and new, which exceeds the current supply. Frisco is perceived as a desirable place to live and has experienced growth in both businesses that wish to operate here and in people who want to reside here. Toyota has moved its headquarters to West Plano, and many people will be moving to the area., and Frisco expects to have many new families move to Frisco as a result. This movement puts a strain on housing availability and drives up prices.

The cost of site acquisition is currently high, and development costs remain high. These costs make Frisco housing construction expensive and put affordable housing out of the reach of low-income households. The city recognizes that land costs, carrying fees, and development fees often make affordable housing development economically unachievable. Therefore, the city waives all permit fees for non-profit developers.

An additional barrier to Fair Housing was identified in the Housing Needs Assessment of the Consolidated Plan as stringent criteria in the mortgage origination process due to the foreclosure crisis, which also is outside the scope and control of City policy. In some instances, issues revolving around personal finances (lack of down payment, credit history, employment history) affect the availability of affordable housing for Frisco residents.

AP-85 Other Actions – 91.220(k)

Introduction:

This section will describe the City’s plan to use PY 2023 program funds to address obstacles to meeting underserved needs, foster and maintain affordable housing, evaluate, and reduce lead-based paint hazards, reduce the number of poverty-level families, develop institutional structure, and enhance coordination between public and private housing and social service agencies.

Actions planned to address obstacles to meeting underserved needs

The most significant challenge to meeting underserved needs in the coming year will be meeting the increased need for program activities with a limited amount of funding. To overcome this significant challenge, the City will continue to collaborate with other agencies and organizations, and aggressively seek opportunities to leverage CDBG funds.

Further, the city recognizes the obstacles of meeting underserved needs in the city. City Council created a general fund Social Service Grant (SSG) several years ago, and it is used to augment social services provided to our low- and moderate-income residents. The budget for this program is based on \$1.25 per capita which will be used to fund social service agencies that provide healthcare, clothing, food, counseling, education, emergency financial assistance, transitional housing, and domestic violence shelter and transportation (a priority). The budget for the FY 2024 (PY 2023) general fund Social Service Grant is \$298,400.

Actions planned to foster and maintain affordable housing

The city emphasizes seeing that decent, safe, affordable housing is available for low-income residents to the most significant extent possible. Rehabilitation of owner-occupied housing units is a high priority, as these efforts preserve affordable housing units and allow struggling residents to retain their home. Rehabilitation is particularly crucial for extremely low-income and elderly homeowners and may serve to prevent homelessness. In PY2022, the city created a process the formal application of letters of support for Low Income Tax Credit projects through the state of Texas.

Actions planned to reduce lead-based paint hazards

The City of Frisco is a younger city with limited infrastructure at potential of lead-based paint hazards. All CDBG-funded housing rehabilitation projects include a lead-based paint assessment or inspection as required by 24 CFR Part 35. To mitigate and abate lead-based paint hazards, the city provides information and technical assistance to households receiving support under the Housing Rehabilitation

Program.

Actions planned to reduce the number of poverty-level families

The city will continue to support programs that expand anti-poverty programs for both low-income families as well as families which may be threatened with poverty through homeless prevention strategies. The City of Frisco recognizes that the core of many social and housing problems relates to poverty. Because the nature of poverty is complex and multi-faceted, the City will continue to allocate a portion of CDBG funds for services to very low-income households. Research shows that some of these services may have a direct impact on lowering the poverty rate for family households. Therefore, the City will fund programs such as the Frisco Family Services bi-lingual case management. In addition to case management partially paid for by CDBG funds, the program provides emergency financial resources to individuals and families that require rent/mortgage, utility, medication, and transportation assistance. The City also supports several other agencies through their general fund Social Service monies who provide much needed social services to poverty-level families.

Actions planned to develop institutional structure

The city has identified gaps in institutional structure for implementing the Consolidated Plan and Action Plan as well as methods to enhance coordination among housing agencies and social service providers. These gaps include a lack of enough resources, limited coordination between service providers, and the difficulty of social services agencies in obtaining Frisco-specific data.

The gap in the institutional structure and service delivery system in Frisco was identified as the need for more and better information sharing among agencies and organizations that provide services. The city offers collaboration meeting time for applicants during the annual grant application workshop. PY 2022 will include the second full year in which social service agencies with contracts with the City will report through the Neighborly software. This allows for the city to more efficiently collect data from social service agencies.

The city continues to seek new partners and to enhance relationships with existing partners in City departments and social service agencies to improve and better coordinate the delivery of programs and services. The city will seek opportunities to leverage the limited available resources.

Actions planned to enhance coordination between public and private housing and social service agencies

Per the City's Citizen Participation Plan, public housing and social service agencies are included in all notices from the city related to public hearings, Annual Action Plan comment period, and CAPER comment period which allow for conversations to occur. The Denton County Homeless Coalition has created a program in which organizations, including the City of Frisco, meet to discuss housing access

obstacles facing persons with Housing Choice Vouchers. Likewise, the City of Frisco staff are involved in several area organizations who coordinate public and private housing, and social service agencies: Denton County Homeless Coalition, Collin County Homeless Coalition, Housing Forward (COC), Collin County Social Service Agencies, DFW Regional Housing Consortium, and Neighborhood Engagement & Revitalization Alliance.

Discussion:

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Program Specific Requirements

AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

Introduction:

The following provides details on program specific requirements for the Community Development Block Grant 2023 program year. The City of Frisco expects to receive approximately \$13,000 in program income from our Housing Rehabilitation program recipients. Traditionally, we have reinvested those program income funds toward our Housing Rehabilitation or infrastructure projects. Any funds that may be received in excess of the \$13,000 anticipated will be held and accounted for reprogramming in the 2023 Annual Action Plan.

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	0

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	90.00%

The City of Frisco always strives to meet program requirements as detailed in the enabling legislation and program guidelines. City staff work with subrecipients to ensure that these requirements are met and oversee internal operations.

