

Frisco Athletic Center – Play Depot

Play Depot Hours of Operations

Monday-Saturday: 8 am – 12:30 pm

Monday-Thursday: 4 pm-7 pm

Sunday: Closed

The Play Depot is for infants and children ages eight weeks through 11 years old. To utilize The Play Depot, individuals must have an active family membership or purchase a day pass for their child(ren). Individuals can drop off their child(ren) for up to two hours, once a day.

General Policies:

1. To utilize The Play Depot, a valid photo ID (driver's license) must be provided, or a guardian photo must be attached to the individual's KidCheck account. Physical ID's will be returned when the child is picked up.
2. The same parent, family member, or guardian who signed the child in must sign the child out and present the sticker at pick up. Parents, family members, or guardians must always remain within the Frisco Athletic Center while their child is in The Play Depot. No exceptions.
3. Parents/Guardians may utilize the waterpark but must provide their cell phone number to staff in the event of an emergency. Those caught leaving the FAC will have their privileges revoked.
4. For the safety of all children parents/guardians are not allowed past the half-door into the childcare area without authorization from a staff member. Authorization can be given for bathroom/diaper assistance, nursing child(ren), in the event of emergency, or other reasons not listed.
5. Food, drinks, and snacks are not allowed. Staff will not feed children.
6. As a courtesy to all, children in diapers should be changed prior to check-in. If a child needs a diaper change the parent will be paged. Staff will not change diapers.
7. To assist staff in providing the best care, please inform staff if a child is potty training. Any child that is potty training and has more than three accidents in the room will be asked to wear a pull-up diaper.
8. If a child needs assistance in the bathroom, the parent will be paged. For the privacy of the child, staff will not enter the bathroom or assist the child. In the event of an emergency, two staff members will enter the bathroom.
9. Medications are not allowed and will not be administered by staff.

10. For the safety of all children, any child of walking age must wear shoes.
11. With the exception of infants, personal belongings will not be allowed in The Play Depot. Infant belongings should be clearly marked with the child's name. Pacifiers must be attached to the child's clothing or car seat.
12. Personal toys are not allowed in the Play Depot.
13. To ensure a safe and fun environment, children may not engage in the following behaviors: fighting, biting, kicking, hitting, horseplay, excessive physical behavior or any other behavior that could potentially affect the safety and wellbeing of another child or staff member.
14. Please inform staff of any special needs or concerns regarding your child before checking-in to The Play Depot.

Check-In Process:

1. To ensure adherence to capacity limits, parents/guardians must check-in via the KidCheck software. This requires a KidCheck account which can be created at <https://go.kidcheck.com>.
2. A reservation is not needed to utilize The Play Depot.
3. When checking-in, staff will ask for the phone number associated with the parents/guardians KidCheck account. This will be used to pull up the account and verify the children dropping off and authorized pick-up.
4. Staff will confirm there are no changes to the account and make any notes on the check-in that are needed.
5. Once checked-in, staff will place a sticker on the back of the child(ren) and provide the parents/guardians with a guardian receipt. The receipt and the sticker will have the same code which must match to verify pick-up at the end of the child(ren)s stay.
6. Parents/guardians will also receive a text with a link to their child(ren)s check-out code which matches their sticker and the guardian receipt. This can be used in the event of a lost receipt to check-out their child(ren).

Sick Child Policy: If a child presents with any of the following symptoms within the past 24 hours, they are not permitted in The Play Depot.

1. Child had a fever of 100.0 degrees or higher. Child must be fever free for 24 hours (without fever reducing medication).
2. Child has vomited.
3. Child has had a watery stool.
4. Child has a rash not associated with diapers.
5. Child has a sore throat and/or swollen glands.
6. Child has a constant cough.

7. Child has symptoms of a possible communicable disease (sniffles, red eyes, sore throat, headache, abdominal pain, fever, and/or skin spots, bumps, patches, or head lice).
8. Children taking antibiotics, must be on antibiotic treatment for at least 24 hours before returning to The Play Depot.

If staff observe any of these symptoms during the child's visit, the parents will be asked to pick up their child.

Potential Parental Notifications

A parent's stay at the Frisco Athletic Center may be interrupted for the following reasons:

1. A child needs a diaper change.
2. A child is crying for more than 10 minutes.
3. Child's stay exceeds the two-hour time limit.
4. Staff believes the child is sick.
5. A child is not following instructions from staff.
6. A child is engaged in fighting, biting, horseplay, or excessive physical behavior.
7. Any other reason deemed appropriate as decided by staff.

Penalties for Policy Violations:

1. Play Depot privileges may be revoked if the child remains in the Play Depot for more than two hours or if the child remains in the Play Depot after closing.
2. Play Depot privileges may be revoked if the child is not following directions or is consistently causing harm to other children/staff.
3. The Frisco Police Department will be notified if the parent or guardian leaves the premises. Those caught leaving the FAC will have their privileges revoked.
4. Play Depot privileges may be revoked at the discretion of the Recreation Services Manager on a case-by-case basis for policy or behavior violations not explicitly stated.

Cleaning Process: All toys and surfaces are disinfected when closed during the afternoon and evening. Toys and surfaces will also be cleaned and disinfected during operating hours, when appropriate. Childcare rooms may be shut down at any time for deep cleaning if a possible communicable disease is detected.

Movies: All movies and TV shows shown in the Toddler (Walking – 3 Years) or Little Kid (3 – 5 Years) rooms are rated 'G'. Movies and shows of rating 'PG' may be shown in the Big Kid (6 – 11 Years) room after being reviewed and approved by management staff. Any parent/guardian wishing to express concerns with media shown in the Play Depot should contact the Programming and Youth Services Supervisor.